

Recall / Special Service Campaign
Fuel Pump replacement on Multiple Models Q&A

Q1: What is the condition?

A1: The subject vehicles are equipped with a fuel pump which may stop operating. If this were to occur, warning lights and messages may be displayed on the instrument panel, and the engine may run rough. This can result in a vehicle stall, and the vehicle may be unable to be restarted. If a vehicle stall occurs while driving at higher speeds, this could increase the risk of a crash.

Q2: Which vehicle models are involved in Myanmar market?

A2:

[Myanmar market]

Models	Production period
Avanza, Rush	October 2017
Avanza	- July 2019
Alphard	March 2017 - May 2020
Land Cruiser 200	
Camry	
Corolla	
Lexus 500	
Innova	
Hiace	
Hiace	

Note

- Not all vehicles in these ranges, are affected and/or sold in Myanmar.

Q3: Are there any symptoms/warnings of condition?

A3: We have heard from Daihatsu that Drivers may experience illumination of check engine and master warning indicators, rough engine running, and/or engine no start.

Q4: What is Toyota going to do?

A4: Toyota dealers will replace fuel pump. The remedy will be performed at **NO CHARGE** to vehicle owners.

Q5: How long will the repair take?

A5: To replace fuel pump will take approximately 1.5 hours to 2 hours.
It depends on the vehicles and the remedy. However, it may be necessary for the owner to make the vehicle available for a longer period of time depending upon the dealer's schedule.

Q6: What is the cumulative number of involved vehicles in Myanmar market for this same condition?

A6: A total of 1,716 officially sold vehicles in Myanmar market.
Number of affected parallel import vehicles are unknown.

Q7: Can the same problem occur in other countries/regions or models?

A7: Based on Toyota's understanding of the condition, this recall applies to certain vehicles with specific fuel pumps from a specific supplier, containing impellers produced during specific periods under specific circumstances. Other vehicles with fuel pumps that were not produced by this supplier under these conditions are not included at this time.

[For Vehicle Owner Inquiries]

Q8: Will this condition occur in my vehicle?

A8: Please check your vehicle's Recall / SSC status by using the recall checker function under the section "Special Service Campaign" in [Toyota Myanmar Website](#).
If your vehicle is involved, please click the "Request A Call" button and fill out the necessary information for us to arrange a Recall / SSC repair for your vehicle. We will get back in touch with you as soon as possible.