

Safety Recall / Special Service Campaign
Airbag Computer on Rush Q&A

Q1: What is the condition?

A1: In the airbag computer of the subject vehicles, due to an inappropriate programming, there is a possibility that an impact when the rear wheel passes through a hole or a dent could be determined as a side collision. If this were to occur, the curtain shield airbags may deploy unintentionally.

Q2: What is the function of the Airbag computer?

A2: Receive signal from airbag sensor and judge deployment of airbag.

Q3: What is the cause of this condition?

A3: Due to inappropriate programming of airbag computer.

Q4: Which and how many vehicles are involved?

A4:

[Myanmar market]

Model	Production period
RUSH	December 2017 - February 2019

Note

- Not all vehicles in these ranges, are affected and/or sold in Myanmar.
- There are 672 officially sold vehicles involved in the Myanmar market.
- Number of affected parallel import vehicle are unknown.

Q5: Are there any warnings that this condition has occurred?

A5: No warning.

Q6: What is Toyota going to do?

A6: Toyota dealers will replace airbag computer. The remedy will be performed at **NO CHARGE** to vehicle owners.

Q7: How long will the repair take?

A7: To replace airbag computer will take approximately 0.4 hours. However, it may be necessary for the owner to make the vehicle available for a longer period of time depending upon the dealer's schedule.

Q8: Does this condition affect other Toyota/Lexus models?

A8: No. Only models mentioned in the affected range are involved.

Q9: Will this condition occur in my vehicle?

A7: Please check your vehicle's Recall / SSC status by using the recall checker function under the section "Special Service Campaign" in [Toyota Myanmar Website](#).

If your vehicle is involved, please click the "Request A Call" button and fill out the necessary information for us to arrange a Recall / SSC repair for your vehicle. We will get back in touch with you as soon as possible.

Q10: Until the Recall/SSC is completed, are there any steps I can take to minimize the occurrence of this condition?

A9: Please avoid passing the pothole as much as possible. However please repair as soon as possible.